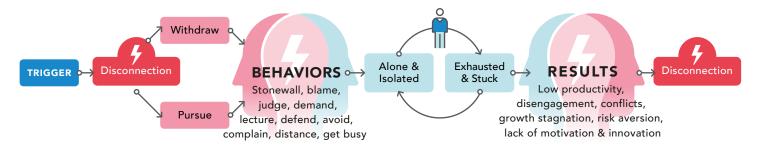
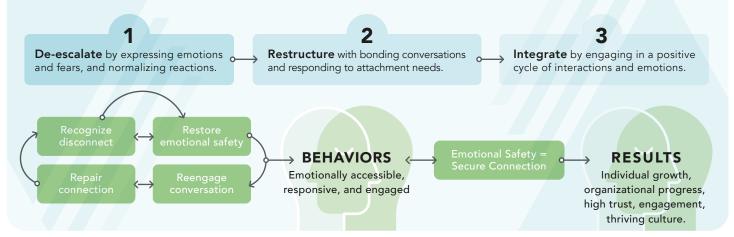
The EmC Model

When we are faced with a trigger, we can emotionally disconnect, which often leads us to automatic actions. We may either withdraw or pursue, both of which are ineffective strategies leaving us alone and isolated. These habitual actions keep us stuck in a negative cycle of interaction, leading to conflicts, disconnections, and disengagement.



EmC Intervention

Using the three stages and eight emotional connection elements, impacted by emotions and attachment needs, we change the interaction to a secure connection, engaging team members, resolving conflict, and enhancing trust. When attachment needs are met, positive feelings of restored safety and reengagement reignite motivation, innovation, and productivity.



Emotional Connection Elements



invisible or inconse- quential to someone else. However, they carry loud messages to the person being triggered.

Negative emotions

Emotions communicate. They are the most powerful thing in the room. Negative emotions force us into attack or

withdrawal, disconnecting from the other person.

Automatic thoughts

When people feel disconnected, automatic thoughts such as, I don't care, how dare are you, and I give up occur. These thoughts shift them out of their emotional balance and create a tunnel vision.

Protective behaviors

Protective behaviors occur as a response to a disconnect. These ineffective strategies which intent is to reconnect, instead, push people away. Learning effective strategies helps stop the negative patterns.

Attachment needs

In moments of vulnerability, people seek attachment to be onally safe, connected,

emotionally safe, connected, and to be reassured that they are not alone. This felt security creates a bond and nurtures feelings of value, importance, and being cared for.

Bonding conversations

In a bonding conversation, individuals turn to each other and share their emotional experience in a vulnerable and

authentic way, repairing the rift and restoring the connection.

Emotional responsiveness

Establishing a healthy emotional connection, involves experiencing empathy and demonstrating an empathic response toward others. With emotional responsive-

ness, people feel heard, understood, and supported.

Positive emotions

As team members reconnect, feelings of happiness, safety, and confidence return almost immediately. Positive emotional connection allows people feel empowered, energized, and stronger.

